



of northern california **2024 Fall Product Program FAQs**

Check out these Frequently Asked Questions. If you need additional support, contact the Entrepreneurship Program team at info@gsnorcal.org or contact M2 at support.nutsandmags.com or call 1-800-372-8520.

Do we need to compete and turn in the Parent Caregiver Responsibility Form, the link is broken?

You no longer need to complete it. You can give permission to participate the Girl Scout Product Programs by checking/initialing the appropriate box when you complete the [Annual Permission Form](#) for your Girl Scout. For the Fall Product Program, all money should be collected up front and no order should be placed if a family owes the troop money. For the cookie program, financial responsibility will be signed for on cookies receipts. For the cookie program, financial responsibility will be signed for on cookies receipts.

Will there be any Shipping Promos this season?

The goal of shipping promos is to boost Girl Scouts' sales. To avoid early announcements, promos will be shared with members 1-2 weeks in advance. It's best to inform customers just a few days before the promo to encourage repeat purchases, rather than delaying sales.

Is boothing allowed?

Booths are not supported during the fall product program. Data shows that Girl Scouts who participate in product programs more than 25% of the Girl Scout year, do not enjoy their Girl Scouting experience as much. The Fall Product Program is meant to be a friends and family program to get Girl Scouts introduced to Product Programs. GSNorCal began ending booths several seasons ago and decided to fully end them this season.

How do you Opt-Out of Rewards?

The opt out option will need to be selected in the M2 system under "Rewards and Patches" and then "Reward Opt-Out".

Are there any stipulations for choosing to Opt-Out?

All age level Troops are allowed to opt out for the additional 3% for the Fall Product Program. This needs to be a unanimous Troop decision. The only rewards that will be received are patches.

If you opt out of rewards, do you get patches?

Yes

Are there Shipping Charges for Girl Delivered products?

If a customer selects direct shipping, shipping charges are applied at check out. A customer would need to have their product delivered by the Girl Scout to avoid shipping fees.

Do they only ship in the US?

Yes, excluding Alaska and Hawaii.

Does the council add in all the girls who are participating, or is there a link they can use to join the program?

Our data team conduct uploads throughout the program on Tuesdays and Thursdays. If a Girl Scout is not listed, please contact us at info@gsnorcal.org.

When will we get the email to log in to M2?

9/11/24 volunteers listed as the 2025 Troop Fall Product Chairs and Service Unit Fall Product Program Advisors were sent an email. All other volunteers will be uploaded before 9/18.

How can Girls participate or get the email?

Girl Scouts will receive the email on 9/18 when the program begins.

Is there an ingredient list for the nuts and candies?

<http://ashdonfarms.com/>

How much proceeds do troops/girls earn for care to share?

20%

What is the organization being supported through the Care to Share Program?

Through the Care to Share program, we will be working in partnership with Ashdon Farms to donate to Operation Gratitude [Homepage - Operation Gratitude](#)