



Service Unit Team Cookie Newsletter

February 23, 2026

What's Baking?

Final Three Weeks of the Cookie Program: Let's tackle that cookie inventory! Now's the perfect time to take a closer look at your cookie inventory and see if you've got a little too much of something. Don't worry, there are plenty of easy (and fun!) ways to get those cookies flying off the shelves:

Spread the word in your Service Unit! Encourage troop to post your excess inventory (by variety) in your Service Unit's Facebook group, email threads, or other communication spots. Someone might need exactly what you have!

Post on the Cookie Exchange Google Sheet!

Encourage troop to post their extra inventory in the Cookie Exchange in the [Google Drive](#). With teamwork and a little creativity, every cookie will find its happy home. Let's make this the sweetest success yet!

Special Coupon from Jamba

Jamba wanted to thank our members for partnering with them for booths. Here's a coupon for you to enjoy!



**Buy One Smoothie
or Bowl,
Get One Free**



 Expires 12/31/2026. Offers valid at PARTICIPATING LOCATIONS ONLY. Please Scan QR code to see list of stores. Buy one smoothie, get one free (of equal or lesser value offer. This coupon must be presented at the time of purchase to receive discount. In-Store redemption ONLY - cannot be used on Jamba app, website or delivery apps. Limit one coupon per customer, per visit. Cannot be combined together or with any other offer. No cash value



jamba
smoothies • juices • bowls

Call to Action SUCPA | Pending Care to Share (Cookie Share) & Troop Inventory

Run the Pending Manual Cookie Share report in Smart Cookies and proactively reach out to Troops to remind them to:

1. Update Care to Share based on the report
2. Make sure all transfers are in and complete
3. Prepare to share the Girl Balance Summary with families soon

Review [Understanding Reports in Smart Cookies.](#), [Allocating Care to Share | Scenarios](#), [Allocating Care to Share in Smart Cookies](#), and the [Quick Bite: Cookie Share](#) for guidance.

SUCPA

- Check in with your troops to see if they need support or have questions completing their Care to Share allocations.
- Remind Troops that Smart Cookies credits the Care to Share money to Girl Scouts but does not credit the packages from girl delivery with donation or cash Care to Share orders at the same time. They must allocate the Care to Share packages via the Virtual Cookie Share Tab (or Smart Booth Divider) in Smart Cookies. If they fail to allocate Care to Share, it appears that the Girl Scout has collected more money than cookies sold.
- Track your Service Unit Girl Participation Bonus in Smart Cookies → Dashboard → Stats → Girls Selling.
 - 80% participation: earns \$0.01 per package
 - 85% participation: earns \$0.02 per package

Encourage non-participating girls to join through the [Cookie Lite Program](#) to help your Service Unit reach the higher bonus level and help her reach her goals!

Check out the Troop Newsletter for Topics like:

- Contests and Giveaways
- Opt-out of individual rewards Reminder
- Booth Reminders
- Digital Payments
- Care to Share Match
- Cupboard Reminders
- Cookie Finances

Cookie Hotline Support

Our Cookie Hotline (510-995-2900) hours are open through March 15:

Monday – Thursday | 9:00 AM – 7:00 PM PT

Friday – Sunday | 9:00 AM – 9:00 PM PST

Check out the Troop Newsletter for topics including:

- Contests and Giveaways
- Booth Reminders

- Digital Payments at Booths
- Cupboard Reminders
- Care to Share

Did your troops opt-out of individual rewards?

Remind troops to allocate at least one package to each Girl Scout selling so that our council can get accurate data about which Girl Scouts participated in the program.

Don't forget that you will still need to **allocate any girl-delivered with donation orders** to the Girl Scout via the [Virtual Cookie Share Tab](#) in Smart Cookies.

Cookie Finances

[ACH Credit Form](#) is due **March 25 by 9am**

This form is essential for reporting a reduced debit amount due to non-sufficient funds (NSF) caused by:

- Returned customer checks
- Counterfeit bills
- Bank fees
- Stolen products or money

ACH Withdrawal: March 27

100% of "Amount Owed Council" (include any reward charges) will be deducted from the troop account. **March 22** is the deadline to complete the [Parent Past Due Cookie Account Form](#). Troops will be able to see these amounts in Smart Cookies on their Troop Balance Summary.

Upcoming Programs

Market DisruptHERS

For Cadette, Senior, and Ambassadors

Begin as an entrepreneur. Leave with resume-ready skills! In this hands-on program, Girl Scouts explore how innovation and technology are transforming the business landscape. Building on the foundation of the Girl Scout Cookie Program, participants will use the DoorDash business model to dive deeper into advanced business concepts such as market disruption, customer experience, and digital logistics.

Some sample items you can add to your resume upon completion of this program:

- Apply advanced entrepreneurship concepts including market disruption, customer experience, and digital business models
- Analyze real-world business models and identified long-term changes that resulted from market disruption
- Build on experience from the Girl Scout Cookie Program to explore scalable and modern business practices
- Practice leadership, teamwork, and professional communication in a group setting

- Strengthen problem-solving, critical thinking, and strategic planning skills

This program will launch at the end of March! [Check back for more details.](#)

Cookie CEO: Pitch Program

For Cadette, Senior, and Ambassadors

This spring, Girl Scouts can join our Pitch Program to learn how to write and deliver a business pitch to real corporate partners—building confidence, sharpening communication skills, and gaining real-world business experience through virtual or select in-person sessions in San Jose and Oakland. [Check back for more details.](#)

Financial Literacy

For Daisies, Brownies, and Juniors

This fun Money Moves workshop on Saturday, May 2 at the San Jose Girl Scouts office helps Girl Scouts earn their financial literacy badges through games and real-life skills, with funding proudly sponsored by the Charles Schwab Financial Literacy Grant. [Register here.](#)

Financial Literacy

For Cadettes, Seniors, and Ambassadors

On Saturday, May 2, Girl Scouts can attend the *Make Money Moves!* Financial Literacy Workshop at Patelco Credit Union to learn budgeting, saving, credit, interest, and investing from industry experts while earning their Financial Literacy badges, with caregivers invited to learn about Patelco’s free financial coaching. Funding for this program provided by the Charles Schwab Financial Literacy Grant. [Register here.](#)

Girl Scout Day at the Zoo

On Saturday, May 9, Girl Scouts, families, and friends are invited to enjoy a fun-filled Day at the San Francisco Zoo and Gardens featuring animal encounters, swaps, lawn activities, conservation learning, and special bridging ceremonies for Daisies and Brownies. This program is also offered as a cookie program reward! See more details and [register here.](#)

Upcoming Dates

- **March 12** | Care to Share Match Day
- **March 15** | Girl Scout Cookie Program ends
- **March 18** | Final rewards due in Smart Cookies by 11:59pm PT
- **March 22** | [Parent Past Due Cookie Account Form](#) due by 11:59pm PT
- **🍪 March 22** | **SU deadline to help with allocation of cookies and rewards in Smart Cookie by 11:59pm PT**
- **March 25** | [ACH Credit Form](#) due by 9am to notify the council of any change to final ACH

- **March 27** | Final ACH*: 100% due to Council (will include any reward charges or credits)

🍪 = **Service Unit Dates**

Training Highlights

To help the troop webinars stay focused, Service Units have a separate weekly Q&A webinar every Tuesday. [Join us](#) and get your questions answered!

Watch previous SU Tuesday Night Webinar Recordings in the 636 Service Unit Cookie Overview 2026 course by logging into gsLearn and [clicking here to access!](#)

Read previous Cookie Newsletters in [gsHelpCenter](#).

We invite you to join Troop Cookie Chair Wednesday as a listener, but we ask if you have Service Unit level questions, you ask those on Tuesday night SU trainings or directly to your council Entrepreneurship Program team members.

[Feb 25: Managing Inventory \(Repeated Session\)](#)

[March 4: Open Q&A](#)

[March 11: Submitting Final Rewards & Reward Delivery Information](#)

Watch previous webinar recordings in the [636 Troop Cookie Chair Recorded Webinars 2026 gsLearn](#).

Want a refresher on upcoming cookie tasks? Here are some gsLearn trainings we suggest you review:

Troop Cookie Chair (TCC) Training to review:

- Inventory Management Module
- Money Management Module
- Booth Sales Module

Digital Cookie Volunteer Training Resources:

- Troop Site Setup
- Troop Dashboard
- Troop Booth Pickup Order
- Digital Cookie Mobile App

Smart Cookies Volunteer Training in gsLearn:

- Scheduling First Come First Serve Booths

- Transfers
- Smart Booth Divider
- Planned Order
- Managing Orders

Quick Bites to Review:

- [Transfers](#)
- [Planned Orders](#)
- [Managing Orders](#)
- [Managing Orders Screen \(Refine Search\)](#)
- [Scheduling Booths – FCFS](#)
- [Smart Booth Divider – Single Booth](#)
- [Troop Direct Ship Orders](#)
- [Troop Site Link & Troop Pick Up Orders](#)
- [Virtual Cookie Share Orders – Girl Links](#)

Next Steps

Run the Pending Manual Cookie Share report in Smart Cookies and proactively reach out to Troops and remind them to:

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Now is the perfect time to remind troops to review their inventory and see if they have too much of a certain variety. If they do, here are some steps to help:

- **Schedule More Booths!** More booths = more sales!
- **Engage Caregivers & Parents** – Encourage them to help their Girl Scouts reach out to customers who may need a cookie restock.
- Volunteer for additional booth shifts.
- Go door-to-door to help reduce troop stock.
- **Share Your Extras Locally** – Post your excess cookie totals (by variety) in your Service Unit’s communication channels (Facebook, emails, etc.) and on Cookie Exchange Google Sheet in the [Google Drive](#).

Encourage them to act now to keep their inventory balanced and sales strong!

Remind them about the [Inventory Management Toolkit in Google Drive](#) to help them manage their inventory!

Respect Our Volunteers

Remember that cupboard clerks are volunteers, just like you! Please be respectful of their time and energy as they help ensure every troop gets the cookies they need. Please remind troops to call them ahead of time if they have a return; if cupboards fulfill orders early, they may be closing early!

Cupboard Courtesy Reminder!

- Remind troops that cupboards are run by dedicated local volunteers who work hard to ensure everyone gets the cookies they need!
- Be patient & bring a positive attitude as cupboards open and ramp up operations.
- Kindness & patience go a long way in making the process smooth for everyone.
- Remind troops about how to reach you for questions, support, and guidance throughout the cookie season!

Resource Alert!

- [gsHelpCenter | 2026 Girl Scout Cookie Program Resources](#)
- [gsHelpCenter | Entrepreneurship Articles](#)
- [Troop Cookie Chair Guide](#)
- [Google Drive | Troop Cookie Chairs](#)
- [Inventory Management Toolkit](#)
- [Google Drive | Service Unit](#)

Cookie Sales Tracker

The cookie program fuels both your troop and our council! Cookie proceeds help fund troop activities and support our council by maintaining camps, providing council programming, and caring for council properties — plus so much more!

Check out the [Empowering Girl Scouts flyer](#) or [How the Cookie Crumbles flyer](#) for more details!

2026 Council Goal: 3,150,000 packages

Total Sold as of February 19, 2026: 2,328,444 packages

Baking up Goodness

Let's spread kindness and spotlight those going above and beyond this cookie season! Did you notice a fellow Service Unit, troop, or Girl Scout lending a helping hand, showing teamwork, promoting or developing an entrepreneurial mindset, or embodying our One Council, One Mission spirit?

We'd love to hear about it! **Share your feel-good stories with us through our [Share Your Story form](#)** and help us spread the good word — because together, we make Girl Scouts shine! (📷 Photos encouraged!)

Need assistance? Contact us at info@gsnorcal.org or 510-995-2900.