

# International Travel Assistance Services

(Comprehensive Worldwide Services 24 Hours a Day)

## Description of Coverage

AXA Assistance services can be secured in an emergency 24 hours a day, around the world, by making a toll free or collect telephone call to the AXA Service Center. AXA is strategically located around the world to intercede locally whenever needed in an emergency situation. Physicians and nurses experienced in emergency care and transport are available 24 hours a day to interact immediately when notified of an emergency situation, thus ensuring continuous contact between all interested parties including the treating physician(s), facilities, home physician(s), family members, and Girl Scout Councils chartered by GSUSA.

Call AXA for any of the services below:

### Pre-Trip Services

- Health Hazards Advisory
- Health Care Facility Identification
- Weather Information
- Consulate and Embassy Locations
- Passport and Visa Information

### Technical Assistance Services

- Credit Card, Passport, Ticket and Documentation Replacement
- Interpreter/Translator Services
- Lawyer Referrals
- Assistance in Posting Bonds/Bail
- Vehicle Repatriation

### Travel Assistance Services

- Emergency Cash Assistance
- Hotel/Motel Reservations and Information
- Lost/Delayed Luggage Tracing

### Medical Assistance Services

- Locating Medical Care
- Medical Insurance Assistance
- Case Communications
- Medically Necessary Repatriation
- Emergency Medical Evacuation
- Transportation for Family Member/Friend
- Hotel Convalescence Arrangements
- Prescription Drug Assistance

Medical Evacuation (which includes but is not limited to Return Transportation and Air Ambulance Services) and

Repatriation services are payable up to a combined single limit of \$50,000. All services are subject to the terms and conditions of a service agreement with AXA Assistance-USA. Services must be provided by AXA Assistance-USA. No claims for reimbursement will be accepted.

### Important Note

The Plan will coordinate and pay for covered expenses incurred if an accidental bodily injury or sickness commencing while the Insured is covered under this Plan results in the necessary emergency evacuation if adequate medical facilities are not available locally. The emergency evacuation must be arranged and approved by the Medical Director of AXA Assistance-USA. Medical considerations such as the Insured's condition and ability to travel will determine the method and time of evacuation. The plan will coordinate and pay the reasonable expenses incurred to return the Insured's body to the United States if death occurs while covered by the Plan. Covered expenses include, but are not limited to expenses for embalming, cremation, minimally necessary casket for transport and transportation.

For Travel Assistance inquiries outside the U.S. call AXA direct or collect at 1-312-935-3658. For inquiries within the U.S. call AXA toll free at 1-800-856-9947. Please have the following information ready when you call AXA Assistance:

- Your Travel Assist ID number: **9900MOO4GS**
- Your name, telephone number, nearby fax number (if possible), Council name and number.
- Patient's name, your relationship to the patient, patient's age, and patient's Girl Scout Council (if different than above).
- A description of the patient's condition.
- Name, location and telephone number of hospital, if applicable.
- Where can the doctor be reached now?
- 24-hour emergency contact name and telephone number for each participant.

These Travel Assistance benefits are subject to the terms and conditions of the Service Agreement issued. The travel assistance services described above are provided by and the sole responsibility of AXA Assistance-USA, which is not affiliated in any way with the Mutual of Omaha companies.

This Description of Coverage summarizes the provisions of the policy and/or assistance service agreement issued to the Girl Scouts of the United States of America. Should there be any discrepancy between the policy and/or assistance service agreement and this Description of Coverage, policy or assistance service agreement provisions will prevail.