2021 Membership Renewal
Renew with Reward Card

This document will provide you with step-by-step instructions on how to renew the girls and adults in your household/family with a product program reward card. Additional instructions for troop renewal, renewing with credit card through MyGS, requesting financial assistance, and registering graduating ambassador Girl Scouts can be found on our Membership Renewal webpage.

Renewing with Reward Card:

- You will be able to renew up to four girl memberships ($40) and up to two adult memberships ($25).
- You will need the 19-digit number on the back of the Product Program Reward Card.
- You can renew or purchase new memberships for another sibling or adult in your family.
- Any amount not covered by a reward card, can be paid by credit card.
- If you are using multiple reward cards, or need additional help, contact our Member Services team at info@gsnorcal.org or call 1-800-447-4475, ext. 0 M-F 9am -5pm.

Step-by-Step Instructions to Renew Memberships with Product Program Reward Cards

**Step 1:** Visit GSNorCal’s renewal webpage at [http://www.gsnorcal.org/renew](http://www.gsnorcal.org/renew) to learn more about renewal dates, access instructions, FAQs, and our exciting new early bird renewal incentives.

**Step 2:** Click the Renew with Product Program Reward Card Button

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**Renewal Tips & Incentives for Troop Leaders (PDF)**

**Renewal Tips & Incentives for Families (PDF)**

**Renewal Tips & Incentives for Service Units (PDF)**
Step 3: **Begin Registration.** Read the registration instructions and then click the **Register** button.

![Register button](image)

**2021 MEMBERSHIP RENEWAL REGISTRATION**

Avoid using the browser forward and go back buttons. Use the navigation and buttons provided below.

- **Description**
- **Forms**
- **Participants**
- **Cart**

- Girl membership renewal fee is $440. The fee includes the $30 membership fee which goes to GSNORCAL and a $15 council service fee which stays within our council to support programs, properties, and camps.
- You will need the 13 digit number from the back of the Reward Card to submit payment. Any amount not covered by the Reward Card can be paid by credit card. Please enter the Reward Card first on the payment page as a gift card. If you are using multiple Reward Cards, please contact Member Services at 1-800-447-4475 ext 0 or email info@gsnorcal.org for assistance.
- To make renewal easier for you, we’ve included the option to:
  - Renew up to two girl memberships and two adult memberships
  - And purchase new memberships for another sibling or adult in your family

Step 4: **Accept the Girl Scout Promise and Law.** All registered members agree to accept and abide by the Girl Scout Promise and Law. Click **Continue** to accept.

![Promise and Law](image)

**2021 MEMBERSHIP RENEWAL - 2020/2021 MEMBERSHIP RENEWAL AGREEMENT**

Avoid using the browser forward and go back buttons. Use the navigation and buttons provided below.

- Yes
- Agree to Girl Scout Promise and Law?

*Girl Scout Promise: On my honor, I will try: To serve God and my country. To help people at all times. And to live by the Girl Scout Law. “Members may substitute for the word God in accordance with their own spiritual beliefs.”

*Girl Scout Law: I will do my best to be honest and fair, friendly and helpful, respectful and responsible. And to respect myself and others, respect authority, use resources wisely, make the world a better place, and be a sister to every Girl Scout.

You will need the 13 digit number from the back of the Reward Card to submit payment. Any amount not covered by the Reward Card can be paid by credit card. Please enter the Reward Card first on the payment page as a gift card. If you are using multiple Reward Cards, please contact Member Services at 1-800-447-4475 ext 0 or email info@gsnorcal.org for assistance.

Memberships will appear as active in MYGOS in 3-5 business days.

- Go Back
- Continue

Step 5: **Add Girls and Adults.** Choose the number of girls and the number of adults you wish to register from the drop-down menu and click **Continue**.

![Add Girls and Adults](image)
Step 6: **Enter Contact Information.** Enter basic contact information for the girls/adults you will be registering and click **Continue.**

- First Name
- Last Name
- Primary Telephone
- Primary Email

![Image of Daisy and Juliette Lour forms](image)

Step 7: **Complete Forms.** Click on each of the forms and complete additional information fields for each member then click **Continue.**

![Image of membership renewal forms](image)

**Required Information Fields:**

**Adult Membership**
- New Girl Scout?
- Troop Number
- Volunteer Role
- Address
- Phone
- Email
- Gender

**Girl Membership**
- New Girl Scout?
- Troop Number
- Address
- Grade in Fall
- Custodial Care
- Birthdate
Step 8: **Review Order and Checkout.** Review your registration order. Click **Edit** to make changes or the 🗑️ icon to remove a registration product. If all looks good, click the **Checkout** button.

![Shopping Cart](image)

**Step 9: Select and Pay with Your Product Program Reward Card.**

- When you get to this page the payment type will default to credit card.
- Select **Gift Card**.

Enter Required Fields:
- Enter the 19-digit number from the back of your product program reward card.
- Enter the name of adult payer
- Billing Address
- Email Address
- Telephone

When complete, click the **Make Payment** button on the right.

**Payment Warning:** If there is insufficient funds on your product program reward card, your reward card will be charged and you will receive a warning message that you have a remaining balance. Click the **OK** button, where you will be returned to the payment screen and you can choose credit card and will complete the payment fields to charge the remaining balance.

**Membership Confirmation:** You will receive an email confirmation of payment and you will receive a second email when your memberships are complete in our registration system (Please allow 3-5 days for processing). Confirm your membership renewals in your MyGS member community.